

## Next Course Begins October 7<sup>th</sup>, 2024

This course is designed to improve knowledge for care coordinators and care managers to successfully support children and adults with IDD and mental health service needs (IDD-MH) and their families. Speakers will include family members and people with lived experiences along with experts in the field.

### Who should attend?

- Managed Care Organization (MCO) Care Coordinators
- Service coordinators/case managers
- Case management/service coordination supervisors & directors
- Program managers & training managers/coordinators
- Intake & intervention support specialists

### What does this course entail?

The course consists of 6 weekly, webinar-style sessions via Zoom (105 minutes each) where the course facilitator will demonstrate how the information reviewed during sessions can be applied in the day-to-day support of people with IDD-MH. Each session promotes participant engagement through polls, chat, breakout groups, and other methods.

### What do I get?

To receive a Certificate of Completion with 1.05 University of New Hampshire CEUs and 10.5 contact hours, participants must:

- Attend each Zoom session (if unable to attend a session, a recording will be available)
- Engage with materials for each session, available in a materials folder for each participant.
- Complete a short session survey following each session.

### What are the learning objectives?

At the conclusion of this course, participants will be able to:

- Identify how common mental health conditions may present in persons with IDD.
- Describe at least three (3) strategies aimed at improving systemic engagement and linkages.
- List at least three (3) ways to include the perspective of the service recipient and their families in service planning and delivery.
- Explain the differences between leadership and advocacy.
- Apply skills and approaches learned within sessions to the supports and services delivered to individuals with IDD-MH and their families.

### When does this course happen?

This course meets once weekly via Zoom on Mondays from 2:30pm-4:15pm ET.

### Participant Feedback

*“The facilitators are intelligent, passionate, good listeners and willing to spend extra time with the group to provide insight.”*

*“This course provides excellent interaction and audience engagement with useful and relevant content by knowledgeable facilitators.”*

*“You can really see the passion the facilitators have in supporting individuals’ learning.”*

[Fall 2024 Registration](#)